

**STATEMENT SUBMITTED FOR THE RECORD
BY D.C. INSPECTOR GENERAL CHARLES C. MADDOX, ESQ.
FOR THE COUNCIL OF THE DISTRICT OF COLUMBIA
COMMITTEE ON THE JUDICIARY**

**PUBLIC OVERSIGHT HEARING ON
CHILD SUPPORT ENFORCEMENT IN THE DISTRICT OF COLUMBIA
JUNE 5, 2003**

I APPRECIATE THE OPPORTUNITY TO PROVIDE A STATEMENT FOR THE RECORD REGARDING THIS COMMITTEE'S HEARING ON "CHILD SUPPORT ENFORCEMENT IN THE DISTRICT OF COLUMBIA." MY STATEMENT WILL PROVIDE INFORMATION REGARDING THE RESULTS OF OUR PUBLISHED AUDIT OF THE DISTRICT OF COLUMBIA CHILD SUPPORT ENFORCEMENT SYSTEM (DCCSES). IN ADDITION, I WILL PROVIDE INFORMATION ABOUT OUR ONGOING AUDITS COVERING CONTRACTING ISSUES RELATIVE TO THE DCCSES AND OUR REVIEW OF THE DISTRICT OF COLUMBIA'S MANAGEMENT OF GENETIC TESTING.

PUBLISHED AUDIT OF DCCSES

ON APRIL 1, 2003, THE D.C. OFFICE OF THE INSPECTOR GENERAL ISSUED THE FIRST OF TWO REPORTS REGARDING CHILD SUPPORT ENFORCEMENT IN THE DISTRICT. THIS REPORT "THE AUDIT OF THE DISTRICT OF COLUMBIA CHILD SUPPORT ENFORCEMENT SYSTEM" (OIG NO. 01-1-11CB(a)), CONTAINED 6 FINDINGS, WHICH SUMMARIZED OUR REVIEW OF MANAGEMENT AND GENERAL CONTROLS OVER DCCSES, AND 18 RECOMMENDATIONS.

WE REPORTED THAT THE D.C. OFFICE OF THE CORPORATION COUNSEL (OCC), CHILD SUPPORT ENFORCEMENT DIVISION NEEDED TO IMPROVE DCCSES MANAGEMENT AND OPERATIONS BY: (1) DEVELOPING LONG- AND SHORT-TERM STRATEGIC PLANS FOR DCCSES; (2) IMPLEMENTING ADEQUATE CONTROLS AND PROCESSES OVER THE DISTRIBUTION OF APPROXIMATELY \$2.9 MILLION IN UNDISTRIBUTED COLLECTIONS; (3) PROVIDING ADEQUATE CONTRACT

ADMINISTRATION OR OVERSIGHT OVER THE DISTRICT OF COLUMBIA CHILD SUPPORT INFORMATION TECHNOLOGY SERVICES CONTRACT; (4) PROVIDING ADEQUATE TRAINING TO OCC, CHILD SUPPORT ENFORCEMENT DIVISION INFORMATION TECHNOLOGY PERSONNEL; (5) PROVIDING ADEQUATE SECURITY ADMINISTRATION OVER THE DISTRICT OF COLUMBIA CHILD SUPPORT ENFORCEMENT SYSTEM; AND (6) UPDATING A WRITTEN COOPERATIVE AGREEMENT BETWEEN THE OCC AND THE DISTRICT OF COLUMBIA SUPERIOR COURT.

THE DESIRED IMPROVEMENTS NOTED ABOVE ARE NEEDED TO AVOID PLACING THE DISTRICT AT RISK OF INCURRING UNNECESSARY COSTS, AND WE ARE PLEASED TO REPORT THAT THE OCC AGREED WITH THE 18 RECOMMENDATIONS, WHICH ARE GEARED TOWARD ACHIEVING IMPROVEMENTS.

ONGOING AUDIT OF DCCSES

WE ARE CURRENTLY PREPARING THE DRAFT REPORT OF OUR SECOND REVIEW OF THE DCCSES AND THE ASSOCIATED INFORMATION TECHNOLOGY SERVICES CONTRACT. THE OBJECTIVES OF THE AUDIT ARE TO DETERMINE WHETHER (1) THE OCC, CHILD SUPPORT ENFORCEMENT DIVISION, COULD BRING DCCSES OPERATIONS IN-HOUSE TO REDUCE THE COST OF ADMINISTERING AND OPERATING THE SYSTEM AND (2) TO INCREASE THE EFFICIENCY AND EFFECTIVENESS OF PROCUREMENT AND CONTRACT ADMINISTRATION.

ALTHOUGH NOT FULLY COMPLETED, INDICATIONS ARE THAT THE AUDIT WILL IDENTIFY SUBSTANTIAL POTENTIAL MONETARY BENEFITS AS WELL AS OPPORTUNITIES FOR IMPROVING THE CONTRACTING PROCESS.

ONGOING AUDIT OF DC'S MANAGEMENT OF GENETIC TESTING

ON A RELATED MATTER, WE WOULD LIKE TO INFORM YOU THAT WE ARE PREPARING THE DRAFT AUDIT REPORT ON THE DISTRICT'S MANAGEMENT OF GENETIC TESTING. WE ARE EXAMINING OCC'S ADMINISTRATION OF THE CONTRACT AND WHETHER THE REQUIRED DELIVERABLES OF THE CONTRACTOR ARE SUFFICIENT. ALTHOUGH THE AUDIT IS NOT FULLY COMPLETED, EARLY INDICATIONS ARE THAT OCC AGGRESSIVELY MONITORED THE CONTRACTOR'S PERFORMANCE AND EXERCISED EFFECTIVE OVERSIGHT OF THE CONTRACTOR'S COMPLIANCE WITH REQUIREMENTS.

I APPRECIATE THE OPPORTUNITY TO PROVIDE THIS STATEMENT AND REQUEST THAT YOU SUBMIT THIS STATEMENT FOR THE OFFICIAL PUBLIC RECORD.